

GENERAL TERMS AND CONDITIONS OF SALE

TABLE OF CONTENTS:

- Preamble
- Article 1: Definitions
- Article 2: Scope and Purpose
- Article 3: Conclusion of the Contract (Offer, Confirmation, and Acceptance)
- Article 4: Customer Obligations and Registration
- Article 5: Product Availability
- Article 6: Order
- Article 7: Subscription
- Article 8: Retention of Title
- Article 9: Rights Granted
- Article 10: Financial Terms
- Article 11: Right of Withdrawal
- Article 12: Liability, Statutory Warranty, and Limitations of Liability/Warranty
- Article 13: Protection of Personal Data
- Article 14: Miscellaneous
- Article 15: Governing Law and Disputes

PREAMBLE

NEXWAY SASU, located at 19 avenue Feuchères, CS 70002, 30020 NIMES CEDEX 1, France, a company with capital of €1,814,985.00, registered with the Nîmes Trade and Companies Register under number B 440 953 859, hereinafter referred to as "NEXWAY" or "We," is an e-commerce company operating internationally.

The digital distribution of software and other downloadable or physical Products on this Website has been entrusted to NEXWAY.

These General Terms and Conditions of Sale define the terms applicable to the sale by NEXWAY of Products sold on this website (hereinafter referred to as the "Site"). They apply to sales made to professional buyers and consumers (*1), hereinafter referred to as the "User," the "Customer," or "you .

No sale may be finalized without the User's express acceptance of these General Terms and Conditions of Sale. Acceptance is confirmed by the mandatory "checking" of the confirmation box stating: "By checking this box, I acknowledge that I have read the General Terms and Conditions of Sale and the Online Store's Privacy Policy, which I expressly accept."

These general terms and conditions may be saved and printed at any time by the User. For all intents and purposes, we strongly recommend that you print and save them.

ARTICLE 1: DEFINITIONS

The terms listed below have the following meanings within the context of these general terms and conditions of sale (hereinafter referred to as "GTC"):

- 1.1. The term "Business" refers to any Customer who enters into a legal transaction in the course of their commercial, professional, or self-employed activity.
- 1.2. The term "Website" or "Site" refers to any website operated by NEXWAY for the sale of Products and Services and subject to the T&C and NEXWAY's legal notices. Websites operated by Suppliers are expressly excluded from this definition.
- 1.3. The term "Consumer" refers to a natural person who enters into a legal transaction for a purpose unrelated to their professional, commercial, or self-employed activity.
- 1.4. The term "Customer" refers to a natural person or legal entity with the legal capacity to order Products and Services from a NEXWAY website. Unless otherwise specified, "Customer" includes both consumers (private individuals) and businesses.
- 1.5. The term "Products" refers to any decryption or authorization code, serial or authorization number, download link, or similar code or device that provides the Customer with access to, initial use of, or continued use of software, a Service, or other Products (including physical Products).
- 1.6. The term "Services" refers to all of the Supplier's Services sold by NEXWAY to the Customer through this Website.
- 1.7. The term "Software" refers to all computer programs from Suppliers marketed in all forms and on all media via this Website.
- 1.8. The term "Subscription" refers to Products and Services subject to recurring payment obligations, the interval or intervals of which have been previously agreed upon
- 1.9. The term "Supplier" refers to any natural or legal person who supplies, produces, manufactures, or delivers Products and Services to NEXWAY for the purpose of resale to a Customer.

ARTICLE 2: SCOPE AND PURPOSE

These T&Cs apply to all offers, acceptances, deployments, and the provision of Services and supplies by NEXWAY or to the Customer, in connection with the sale of Products and Services via this Site.

Any conflicting definition or condition provided by a Customer or a third party may not be applied or added to these T&Cs without NEXWAY's prior written consent.

These T&Cs apply even if NEXWAY performs its contractual obligations without reservation and with full knowledge that the Customer's terms differ from these T&Cs.

If the sale of Products and Services includes the provision of Services or other activities performed by third parties, then the specific terms of the relevant third party shall apply in addition to these T&Cs.

ARTICLE 3: CONCLUSION OF THE CONTRACT (OFFER, CONFIRMATION, AND ACCEPTANCE)

An order placed by the Customer is considered an offer to purchase Products and Services made to NEXWAY in accordance with these T&Cs.

An order requires subsequent acceptance by NEXWAY, which acceptance is evidenced by the sending of an acknowledgment of receipt or, at the latest, by the delivery of the ordered Products and Services.

NEXWAY may, at its sole discretion, engage third parties to perform its Services.

In order to comply with applicable law, NEXWAY reserves the right to request supporting documents from the Customer to verify the accuracy of the information provided by the Customer.

ARTICLE 4: CUSTOMER OBLIGATIONS AND REGISTRATION

Only Users already registered on the Site may place an order.

Registration on the Site is confirmed after the required information has been provided.

The Customer certifies that all information provided at the time of the order (including, but not limited to, personal data and payment information) is current and accurate in all material respects.

Registration for the purpose of making a purchase on the Site is reserved for adults. Any registration made by a minor requires the prior authorization of their legal guardian.

Any costs resulting from inaccurate information submitted by the Customer, or from data modified by the Customer after the order has been submitted, shall be borne by the Customer.

If the Customer has a Customer account with NEXWAY, it is their responsibility to manage and update their account information promptly to ensure its continued accuracy and completeness.

NEXWAY reserves the right to immediately close the User's account if any information provided at the time of account creation is found to be false.

Once registered, the User is provided with a username and password to log in to their account.

Only the account holder is authorized to log in using the username and password associated with said account. The Customer must under no circumstances disclose the password for accessing their account to third parties.

Accordingly, any login via the User's account is deemed to have been made by the User themselves or with their authorization, unless the User is able to provide evidence to the contrary.

The User may request to close their account at any time via [this contact form](#).

ARTICLE 5: PRODUCT AVAILABILITY

The available Products (hereinafter referred to as the “Products”) are distributed in digital form, unless otherwise stated on the Site.

The Products visible on the Site are offered for sale while supplies last.

Consequently, orders are deemed accepted only after verification of stock availability. In the event that a Product becomes unavailable after you place your order, we will notify you by email as soon as we receive the information provided by the Product’s publisher.

In the event of Product unavailability and if your payment has been processed, NEXWAY undertakes to refund the amounts paid within 15 days.

If a Subscription Product purchased as part of a bundle of multiple Products (“Bundle”) is unavailable, NEXWAY may renew your Subscription only for the available Products, and the Subscription renewal price will reflect the price of only the available Products for which the Subscription is being renewed.

ARTICLE 6: ORDER

An email confirming the order is sent to the address provided by the User during registration, upon approval of payment.

The confirmation email includes, in particular, the Product purchased, its price, and, for Products sold in physical form, the estimated delivery time.

In the case of a download order, access to the Product is granted by clicking on the download link located either directly on the payment confirmation page or later in the confirmation email. The User automatically has 21 days from the date of receipt of the confirmation email to download the Product. After these 21 days, the download is no longer automatically available and must be unlocked by Customer Service, which can be reached via [this contact form](#).

An invoice is also sent to the email address provided when the account was created or can be downloaded from the Site immediately after the order is placed.

NEXWAY reserves the right to cancel or refuse any order from a User following a payment issue related to a previous order or when the information provided is clearly incorrect.

Unless the User provides evidence to the contrary, the data recorded by NEXWAY constitutes proof of all transactions between the User and NEXWAY.

ARTICLE 7: SUBSCRIPTION

Article 7.1. Standard Subscription

If you purchase a Subscription Product, at the end of the initial period, you agree that your Subscription will be automatically renewed for an identical period (1 month or 1 year, as applicable) at the preferential renewal price (plus applicable taxes). The Subscription begins upon order confirmation.

The renewal price is subject to change. Additional online offers and discounts may be available at the time of your renewal, but they will not apply to your Subscription.

Renewals will occur on the anniversary date of purchase on a monthly or annual basis (depending on your initial purchase plan). This policy applies by default, except for special promotions at the time of the initial purchase, for which the renewal price or renewal period may change. These special terms will be clearly indicated at the time of your initial purchase (*2).

You will receive at least one email notifying you of the upcoming automatic renewal of your Subscription. You must ensure that NEXWAY has a valid email address so that we can notify you via email, and that the domain nexway.com is not blocked by your spam filter software.

Upon expiration of the initial term and each subsequent renewal period, unless you cancel your Subscription, you expressly authorize NEXWAY to bill you for each renewal using the same payment information you provided at the time of your initial purchase.

NEXWAY will promptly notify you via email of the renewal price prior to the expiration of your license, as well as of any price changes, so that you may cancel your Subscription before the first billing following the price change. In the event that a Subscription Product, purchased as part of a bundle of multiple Products, becomes unavailable,

NEXWAY may renew your Subscription only for the available Products, and the Subscription renewal price will reflect the price of only those available Products for which the Subscription is being renewed.

You may be required to install the latest version of the Product free of charge at the time of renewal. You may cancel your Subscription at any time from your Customer Area in the "My Account" section.

You may exercise your right to cancel your subscription and receive a full refund within 30 days of the order date or the date of the automatic renewal payment.

To request a refund, please contact [customer service](#). After this period, the cancellation will take effect only as of the expiration date of the current Subscription period.

NEXWAY may cancel the Subscription under the same conditions that apply to the Customer.

The use of the Products and Services sold by NEXWAY may depend on the online platforms hosted by the Provider, the data processed by the Provider, and the Provider's ability to perform the Services. If the Provider fully or partially discontinues the online platform being used, ceases data processing, or ceases to perform the Services in question ("Interruption"), NEXWAY may cancel the Subscription as of the date of the interruption. NEXWAY will refund the Customer on a pro-rata basis for an amount equivalent to the remainder of the Subscription period then in effect following the interruption.

[7.2. Subscription Preceded by a Free Trial Period](#)

If you have subscribed to a Subscription with a free trial period lasting a specified number of days, the Product purchased under the Subscription will be available to you free of charge on

a trial basis until the end of the trial period. After the free trial period ends, your free trial will be converted into a paid Subscription and you will be charged the regular price for the same Product.

All Customers who have subscribed to a Subscription with a free trial period must submit their credit card details or, if applicable, any other payment information to enable payments via direct debit once the free trial period has ended.

By entering your credit card number or other payment information, you agree that NEXWAY may store your payment information. Upon expiration of your trial period following a specified number of days, you expressly authorize NEXWAY to charge you the regular Subscription fee for the entire Subscription period. The terms of your Subscription will be clearly stated at the time of your sign-up.

[7.3 Billing](#)

The Product Subscription fees will be billed via your payment method on the specific payment date indicated in your reminder email. The length of your billing cycle depends on the type of Subscription you have chosen. In some cases, your payment date may change, for example if your payment method did not work. If your payment method does not allow for automatic renewal for reasons beyond NEXWAY's control and related, for example but not limited to, your payment method issuer, if you wish to renew your Subscription, you may change your payment method via your account in accordance with Section 11.1 below, or you must do so on the website by selecting the Product Subscription that suits you.

[ARTICLE 8: RETENTION OF TITLE](#)

NEXWAY retains title to the Product until full payment of all claims arising from the contract, including incidental claims (e.g., exchange fees, financing costs, interest, etc.).

[ARTICLE 9: GRANTED RIGHTS](#)

The Products are protected by international regulations and treaties regarding copyright and intellectual property. They are the exclusive property of their publishers.

By downloading a Product or purchasing the boxed version of a Product, or a physical product, the User acquires a license to use the Product directly from the Product's publisher. The User's rights to the Product are governed exclusively by the provisions set forth in said license agreement.

The User acknowledges that the license does not entail the transfer of reproduction, performance, or exploitation rights pertaining to the Product. The Product may not be copied, adapted, translated, made available, distributed, modified, disassembled, decompiled, or used in combination with other software, unless expressly authorized by the publisher or otherwise provided by law.

The User is advised that failure to comply with the terms of the license agreement may result in penalties imposed by the Product's publisher and may subject the User to legal action.

ARTICLE 10: FINANCIAL TERMS

10.1. Prices and Payment Terms

The sales prices listed on the Site are in the currency displayed in the shopping cart and include all taxes, unless otherwise stated. When placing an order for a box, any delivery charges are shown to the User as they select Products and are billed to them at the end of the order in addition to the price of the selected Products.

The applicable VAT rate is that in effect in the country where the User is domiciled. As part of its obligation to combat fraud, and in case of doubt regarding the Customer's domicile, NEXWAY reserves the right to request supporting documents before confirming the order.

Payments must be made prior to delivery, in accordance with the terms indicated on the website.

For business customers:

Late payment penalties are applicable if payment is made after the due date indicated on the invoice, at the ECB refinancing rate plus 10 basis points.

Furthermore, in accordance with Articles L. 441-10 and D. 441-5 of the French Commercial Code, any delay in payment automatically entails, in addition to late payment penalties, an obligation for the debtor to pay a fixed compensation of €40 for collection costs.

Additional compensation may be claimed, upon presentation of supporting documents, when the collection costs incurred exceed the amount of the fixed compensation.

10.2. Secure Payment

Payment for Products is made exclusively via the payment methods available on the website.

The payment method is debited upon receipt of the order, subject to prior authorization from the relevant payment processors. If authorization is not granted, the order cannot be processed.

The payment solutions available on the Site are managed by our partners, who provide a secure online payment processing service.

The integrity of the exchanged data is ensured by the exchange procedure and the encryption of messages using SSL and SET technologies.

ARTICLE 11: RIGHT OF WITHDRAWAL

The user may exercise their right of withdrawal under the following terms (*3):

- For Products sold on physical media (Backup DVDs, CD Cases):

The user has a period of thirty (30) calendar days from the date of receipt of the Product to exercise their right of withdrawal.

The User shall notify NEXWAY of their decision to withdraw via email (customercare@nexway.com) or by mail (NEXWAY Customer Service, 19 avenue Feuchères, CS 70002, 30020 NIMES CEDEX 1, France), or by using the withdrawal button, or by filling out [this contact form](#) and providing the information listed below before the expiration of the aforementioned period. The information to be provided is: a statement of your decision to exercise your right of withdrawal, the Product in question, order details (order/receipt date, order number, your name, and your email and mailing addresses).

If the right of withdrawal is exercised, the User will receive, at the email address provided when opening their account, an acknowledgment of receipt of their request.

The Product must be returned in new and complete condition, unopened and in its original packaging, at the User's expense, within fourteen (14) days of sending the withdrawal form, to the following address:

NEXWAY SASU, 19 avenue Feuchères, CS 70002, 30020 NIMES CEDEX 1, France

If the User returns the Product via standard mail and it is lost by the carrier, the Product will be deemed not to have been returned.

The User will be refunded the full amount paid, including shipping costs, within 14 days by NEXWAY. However, NEXWAY is not required to refund any additional costs if the User selected a more expensive shipping method than the standard shipping method used when NEXWAY shipped the Product to the User.

- **For downloadable Products or any software activation keys:**

When the User has previously and expressly agreed to waive their right of withdrawal (*4), the right of withdrawal does not apply. The waiver of your right of withdrawal is confirmed by the mandatory "checking" of the confirmation box "I have read and accept the general terms and conditions of sale" before the sale is concluded. By purchasing a downloadable Product or upon receipt of a software activation key, I wish to access the content immediately and waive my right of withdrawal" (or equivalent wording).

If the user was not required to waive their right of withdrawal to access the Product or Service, they have a period of thirty (30) calendar days from the date of the order to exercise their right of withdrawal. The User shall notify NEXWAY of their decision to withdraw via email (customercare@nexway.com) or by mail (NEXWAY Customer Service, 19 avenue Feuchères, CS 70002, 30020 NIMES CEDEX 1, France), or by using the withdrawal button, or by filling out [this contact form](#) and providing the information listed below before the expiration of the aforementioned period. The information to be provided is: a statement of your decision to exercise your right of withdrawal, the Product in question, and order details (order/receipt date, order number, your name, and your email and mailing addresses).

The User will receive, at the email address provided when opening their account, an acknowledgment of receipt of their request.

The User will be refunded the full amount paid, including shipping costs, within 14 days by NEXWAY. However, NEXWAY is not required to refund any additional costs if the User

selected a more expensive shipping method than the standard shipping method used when NEXWAY shipped the Product to the User.

Regarding the aforementioned withdrawal button: You may exercise your right of withdrawal online via the “button” available in the order confirmation email, or from your account dashboard with the publisher. If you use this online feature, we will send you, as soon as possible, an acknowledgment of receipt of the withdrawal on a durable medium (e.g., by email), including its content as well as the date and time of its submission.

In any case, exercising the right of withdrawal is free of charge and does not require justification.

ARTICLE 12: LIABILITY, STATUTORY WARRANTY, AND LIMITATIONS OF LIABILITY / WARRANTY

Article 12.1. Liability, statutory warranty, and limitations of liability / warranty for Customers placing orders from the European Union

NEXWAY is liable for any lack of conformity of the Product under the terms of Articles L. 217-3 et seq. and L. 224-25-12 et seq. of the Consumer Code and for latent defects under the conditions set forth in Articles 1641 et seq. of the Civil Code.

A User invoking the legal warranty of conformity:

- has a period of two years from the date of download or delivery of the Product to take action in the event of purchase of a physical Product or a one-time supply of a digital Product, or a period equivalent to the term of the contract for digital Products supplied on a continuous basis;
- for physical Products, may choose between repair or replacement of the Product, subject to the cost conditions provided for in Article L. 217-9 of the French Consumer Code, and for digital Products, may obtain the Product’s bringing into conformity, subject to the cost conditions provided for in Article L.224-25-19 of the French Consumer Code;
- is exempt from providing proof of the existence of the lack of conformity of the goods for twenty-four (24) months following delivery of the Product for physical Products, and for twelve (12) months for Digital Products.
- may request a price reduction or termination of the contract in the event of a failure to bring the Product into conformity, in accordance with Articles L.217-8 et seq. of the French Consumer Code for Physical Products, and L.224-25-17 et seq. of the French Consumer Code for Digital Products.

The legal warranty of conformity applies independently of any commercial warranty that may be provided.

In the event of a claim under the warranty against hidden defects, the User may choose between rescission of the sale or a reduction in the sale price in accordance with Article 1644 of the Civil Code.

NEXWAY shall not be held liable for any consequences resulting from the misuse of Products sold on the Site.

In case of doubt regarding the use of the Product, the User may contact NEXWAY Customer Service at the following email address: customercare@nexway.com.

NEXWAY shall in no event be held liable for any failure to perform or improper performance of its obligations resulting from an unforeseeable and insurmountable event caused by a third party, including the Product's manufacturer.

NEXWAY shall not be held liable for any malfunction of the Site due to an interruption of the Internet network for any reason whatsoever or to a failure of the server hosting system used by NEXWAY.

The User further acknowledges NEXWAY's right to temporarily suspend access to the Site when the Site or any related server is undergoing an update or maintenance operation. In such cases, NEXWAY will endeavor to minimize inconvenience to Users by limiting the duration of the interruption to the minimum time necessary to complete the operation in question.

NEXWAY shall not be held liable for the non-performance of the contract in the event of force majeure, unforeseeable circumstances, or causes beyond its control, such as, but not limited to: natural disasters, war, earthquakes, fires, explosions, riots, government intervention, severe weather, water damage, or malfunction or interruption of the electrical or telecommunications network.

12.2 Exclusion of Statutory Warranty and Liability for Customers Placing an Order Outside the European Union

NEXWAY shall not be liable for any consequences resulting from modifications made to the Products and Services by the Customer or a third party, improper handling, or incorrect use of the Products and Services.

NEXWAY sells only the Products and Services as defined in Article 1. Consequently, NEXWAY disclaims all liability regarding the proper functioning of software and Services provided by Suppliers for the Customer's specific needs or regarding the compatibility of such software and Services with the components included in the Customer's specific hardware configuration.

Unless otherwise specified in Section 12.1, NEXWAY's liability for acts or omissions is expressly excluded.

If NEXWAY negligently breaches a material obligation under the contract, NEXWAY's liability for damages is limited to the foreseeable damages normally expected under the circumstances. Essential obligations under the contract are those whose fulfillment is necessary to achieve the purpose of the contract.

If the Customer asserts claims for damages based on intent or gross negligence on the part of NEXWAY or on the absence of a characteristic guaranteed by NEXWAY, NEXWAY shall be liable in accordance with statutory provisions.

NEXWAY's liability remains automatically applicable in the event of culpable injury to life, physical integrity, or health.

If NEXWAY's liability is excluded or limited, the same applies to the individual liability of NEXWAY's employees, staff, collaborators, representatives, and vicarious agents.

12.3 Exclusion of Any Additional Warranties and Liability for Customers Placing an Order from the European Union

The Supplier may offer certain warranties for its software, but NEXWAY does not offer any additional warranties on software purchased from this Website.

NEXWAY disclaims all warranties and disclaims all representations, warranties, and conditions regarding the software, whether express or implied, including any warranty of merchantability, fitness for a particular purpose, title, non-infringement, system integration, quiet enjoyment, and accuracy.

Under no circumstances may the Customer hold NEXWAY liable for any indirect, special, incidental, punitive, or consequential damages, whether foreseeable or not, even if NEXWAY has been advised of the possibility of such damages, including any loss of revenue, customers, goodwill, or profits arising out of or in connection with these terms, whether such damages arise under contract, tort, or any other theory of liability.

NEXWAY's total and aggregate liability established herein shall in no event exceed the purchase price of the specific Products and Services giving rise to the claim. The filing of multiple claims does not increase this limit. This limitation of liability applies notwithstanding the failure of any other exclusive remedy set forth herein.

ARTICLE 13: PROTECTION OF PERSONAL DATA

To use the service, NEXWAY must process your personal data. For more information on this subject, please consult our Privacy Policy available [here](#).

ARTICLE 14: MISCELLANEOUS

In the event that any provision of these Terms and Conditions is held to be invalid, the applicable legal provisions shall replace all or part of these Terms and Conditions.

The headings of the articles in these Terms and Conditions are included for convenience only and do not affect the meaning of the provisions to which they refer in any way.

No act of forbearance by NEXWAY, even if repeated, shall constitute a waiver by NEXWAY of any of the provisions of these Terms and Conditions.

These Terms and Conditions of Sale are the only ones applicable and supersede all other terms and conditions, unless otherwise expressly agreed in writing in advance.

NEXWAY may occasionally be required to modify certain provisions of these General Terms and Conditions. In any event, each purchase on the Site is governed by the General Terms and Conditions applicable on the date of the order, and modifications may not apply to contracts entered into previously. For this reason, the General Terms and Conditions in force must be expressly accepted by the User prior to each new order.

The Privacy Policy and the Refund Policy form an integral part of these General Terms and Conditions of Sale.

ARTICLE 15: GOVERNING LAW – DISPUTES

These General Terms and Conditions are governed by French law.

For consumer Customers, in the absence of a prior amicable resolution, the competent jurisdiction is determined in accordance with the applicable public policy rules regarding jurisdiction for contracts between a business and a consumer. In the absence of a legal provision assigning the resolution of any dispute to the jurisdiction of the consumer's domicile, only French courts shall have jurisdiction.

For business customers, only French courts shall have jurisdiction.

NEXWAY adheres to the Code of Ethics of the FEVAD (Federation of E-commerce and Distance Selling).

Disputes between NEXWAY and the consumer may also be resolved by a consumer mediator (Articles L.611-1 – L.616-3 and R.612-1 to R.616-2 of the French Consumer Code); as such, NEXWAY provides you with the FEVAD mediator, whose contact information is as follows: 60 Rue La Boétie – 75008 Paris – <http://www.mediateurfevad.fr>

In accordance with the rules governing mediation, any consumer dispute must first be submitted in writing to the NEXWAY Consumer Service (NEXWAY SASU, 19 avenue Feuchères, CS 70002, 30020 NIMES CEDEX 1, France), customercare@nexway.com.

After the consumer has first submitted a written request to NEXWAY, the Ombudsman's Office may be contacted regarding any consumer dispute that has not been successfully resolved.

To learn how to file a complaint with the Mediator: <http://www.mediateurfevad.fr/index.php/espace-consommateur/>

If the mediation process fails, the party taking the initiative may bring the matter before the competent courts.

This document has been translated from French using translation software. In the event of errors, contradictions, or any questions regarding interpretation, the French version shall prevail.

*1: in accordance with the introductory article of the Consumer Code

*2: in accordance with Articles L215-1 through L215-3 and L241-3 of the Consumer Code:

“For service contracts entered into for a fixed term with a tacit renewal clause, the service provider shall inform the consumer in writing, by a personalized letter or dedicated email, no earlier than three months and no later than one month before the end of the period allowing for the rejection of renewal, of the possibility of not renewing the contract they have entered into with a tacit renewal clause. This information, provided in clear and understandable terms, shall indicate, in a prominent box, the deadline for non-renewal.

If this information has not been provided to the consumer in accordance with the provisions of the first paragraph, the consumer may terminate the contract free of charge at any time from the date of renewal.

Any advance payments made after the last renewal date or, in the case of contracts of indefinite duration, after the date on which the initial fixed-term contract was converted, shall in this case be refunded within thirty days from the date of termination, less the amounts corresponding, up to that date, to the performance of the contract.

The provisions of this article apply without prejudice to those that legally subject certain contracts to specific rules regarding consumer information.

Where the professional has not made the refund under the conditions provided for in Article L215-1, the amounts due shall bear interest at the statutory rate.”

*3: in accordance with Articles L221-18 to L221-28 of the Consumer Code

*4: in accordance with Article L221-28, paragraph 13, of the Consumer Code

*5: in accordance with the “Data Protection Act” No. 78-17 of January 6, 1978

*6: in accordance with Article 37 of the General Data Protection Regulation

* 7: in accordance with the Data Protection Act No. 78-17 of January 6, 1978, and in accordance with EU regulations

*8: in accordance with Article 20 of the General Data Protection Regulation